



## 1. Overview

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Premium rate mobile originated services are offered by MTC and CellOne in Namibia. MTC offers the use of (5) digit dedicated shortcodes only, whereas CellOne offers three (3), four (4) or five (5) digit dedicated short codes.

For more information, please review the following document:

- Clickatell Namibia Short Code Pricing & Revenue Share

Here are six easy steps to get you started:

### Step 1: Register

First you need to apply for premium rated messaging.

*Step 1:* Log into Clickatell Central: <http://www.clickatell.com/login>

*Step 2:* Go to **Manage My Products>>Application Forms**

*Step 3:* Select **Namibia Short code**

*Step 4:* Fill in the Microsoft Word document and email it to: [sales@clickatell.com](mailto:sales@clickatell.com). Note: You will receive confirmation via e-mail.

### Step 2: Make Payment

Clickatell will contact you within two (2) working days. If your application is successful you will be required to make a payment. The amount will be dependant on number type chosen. Payment may be made by wire transfer, deposit or by credit card.

*Step 1:* Log into Clickatell Central: <http://www.clickatell.com/login>

*Step 2:* Choose the **Buy SMS Credits** from the button at the top right of your screen.

*Step 3:* Enter the required amount and choose your payment method.

*Step 4:* Follow the instructions presented to you.

*Step 5:* Email [accounts@clickatell.com](mailto:accounts@clickatell.com) stating amount and reason. If applicable please attach proof of payment. You can also send a fax to +27(21)9107701.

### Step 3: Wait for allocation of Number/ Keyword

Once a successful payment has been received, your chosen number will be allocated. Your chosen number will be activated within three (3) working days, if available. Otherwise it may take up to ten (10) days. You will be contacted via e-mail when your number has been activated.

### Step 4: Integrate with Application

Integrate your chosen Clickatell API into your system. For more information, please visit the Clickatell website: <http://www.clickatell.com/products/shortcode.php> and read the relevant documentation:

- Namibia Short Code Technical Guide

### **Step 5: Configure your Number/ Keyword (if required)**

Once your number is activated you can configure it online.

*Step 1:* Log into Clickatell Central.

*Step 2:* Choose **Manage my Products** from the menu at the top

*Step 3:* Select **Two-Way Messaging**. Here you can configure where inbound messages will be sent and any reply message you may require, may also be set.

### **Step 6: Go Live**

- Reporting tools within Clickatell Central allow you to monitor your number.
- Revenues will be paid to you after ninety (90) days. This is dependant on when the operator pays Clickatell.

Visit [http://www.clickatell.com/downloads/Clickatell\\_Namibia\\_Shortcode\\_Getting\\_Started\\_Guide.pdf](http://www.clickatell.com/downloads/Clickatell_Namibia_Shortcode_Getting_Started_Guide.pdf) to check for updates to this document.

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