



1. Overview

In order to receive messages from a mobile handset in Australia you are required to have a dedicated short code. These short codes work with the following network operators and enable two-way messaging:

- Telstra
- Virgin Mobile
- Vodafone
- Vodafone Hutchison (Hutchison 3G)
- YES Optus (Singtel)

Please note: Mobile Network Operators require businesses to submit a pre-registered local toll free helpline number with their application. This toll free number should provide end users with a destination where all queries relating to the short code can be handled.

2. Available shortcodes

Clickatell offers an 8 digit dedicated short codes within Australia. You may either choose to have a short code number randomly assigned to you or you may choose a specific short code number, if available.

Short codes and services are subject to Australian carrier approval; typical approval time is around 90 days.

3. Pricing

Clickatell charges a setup fee and a monthly rental fee. A small switching fee **of 1/3 of a credit** is charged for all inbound (MO) messages that you receive.

Note: When using a short code, the fees for outbound (MT) messaging may vary between networks. Visit the [Short Code Coverage using MO](#) page to view the full message fee list.

Please refer to the table below for pricing.

Fee type	Setup	Monthly
Short code (8 digit)	AUD \$880	AUD \$340

Short Codes are assigned to a specific program type(s). Applicants must provide detailed information on the:

- Program type(s) that they wish to offer to mobile phone consumers.
- These prices exclude VAT and are per allocated number.
- Short codes and services subject to Australian carrier approval; typical approval time around 6 – 8 weeks.
- Rental fee to be paid in advance on a quarterly basis.
- Rental is back-dated to the date of application and NOT the date on which the service commences.
- Setup fees to be paid in advance.

Visit http://www.clickatell.com/downloads/Clickatell_Australian_short_code_MO_pricing.pdf to check for updates to this document.
